



October, 2000

Dear Saturn Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Saturn has decided that certain 2000 and 2001 Saturn S-Series vehicles equipped with automatic transaxles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 114, "Theft Protection." Some of these vehicles were produced with an improperly adjusted automatic transaxle park lock cable assembly. If improperly adjusted, it is possible to shift from the "park" position with the ignition key removed. This condition increases the risk of accidents resulting from the unintended movement of parked vehicles.

Saturn is asking owners and Retailers to perform a functional check of the automatic transaxle park lock cable assembly operation, and, if necessary, to have the cable adjusted. If owners are not comfortable performing the functional check themselves, they are given the option of having a Retailer do it for them.

What you should do:

You may choose to perform a simple functional check yourself using the enclosed inspection procedure. If the vehicle performs as it should in this check, the above condition should not be possible, and no park lock cable assembly adjustment is necessary. If it does not perform correctly, your Saturn Retailer will make the necessary adjustment. If you have any questions concerning this procedure, please contact the Saturn Customer Assistance Center at 1-800-553-6000 prompt 3, or for the hearing impaired, 1-800-833-6000.

If you perform the inspection yourself and find your vehicle to be functioning properly, please use the postage paid return card to notify us that the park lock cable assembly on your vehicle is functioning properly. Complete section #6, sign and drop the card in the mail. If you are not comfortable performing the inspection yourself, your Saturn Retailer can perform the inspection for you and, if necessary, make the needed adjustment. Please contact your Saturn Retailer to make arrangements for having this service performed.

What Saturn will do:

Saturn will inspect and, if necessary, adjust the automatic transaxle park lock cable assembly on your vehicle, at no charge to you. No parts are required and the inspection should take only a few minutes. If adjustment is required, the entire procedure will take less than half an hour. Please allow your Retailer some additional time for paperwork and processing.

Your Retailer is prepared to perform this service promptly and with minimal inconvenience to you. Should your Retailer be unable to schedule a service date within a reasonable time, please contact the Saturn Customer Assistance Center at 1-800-553-6000 prompt 3, or for the hearing impaired, 1-800-833-6000. We will assist you and the Retailer in getting your car serviced.

If, after contacting your Saturn Retailer and the Saturn Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington, DC 20590, or call 1-800-424-9393 (Washington, DC residents use 202-366-0123).

Again, we sincerely regret any inconvenience or concern this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Saturn provides you many miles of enjoyable driving.

Sincerely,

Saturn Corporation
01-C-03